

How the Pre- School obtain feed back from Parents/ Carers.

We receive feedback from Parents/ Carers in a variety of ways. During the first visit Parents/ Carers are invited to have a look around and ask questions if they so wish. This is their first opportunity to raise any concerns or issues with the staff. During the child's first term there will be a short meeting when Parents/Carers are invited to speak to their Key person to discuss their child's progress and again raise any other issues. Parent/Carers are offered a final meeting during their child's last term at Pre- School before they leave and start school in the September. Parents/Carers are welcome to come in and speak to a member of staff on a daily basis and make an arrangement for a longer appointment if need be. In the entrance hall we have a Parent/ Carer notice board that allow them to see what their child will be doing during the sessions, what they are having for snack and also there are photographs on the gallery wall.



We place the current Newsletter and minutes of committee meetings on the wall and have a sheet that allows Parents/Carers room to contribute to the next letter and a suggestion box. A diary is sent home weekly and we have information on past and present activities on our web page. The Pre- School have regular committee meetings that all Parent/Carers are invited to attend. The minutes of these meetings are available given to all Parents/Carers to view, so they can contribute there opinions during the next committee meeting. A copy is also hung up outside in the cloakroom for all Parents/Carers to see,

